

COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR



KENNETH HAHN HALL OF ADMINISTRATION 500 WEST TEMPLE STREET, ROOM 437 LOS ANGELES, CA 90012

MARK J. SALADINO

TREASURER AND TAX COLLECTOR

May 3, 2005

TELEPHONE (213) 974-2101

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The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, CA 90012

Dear Supervisors:

RECOMMENDATION TO AWARD CONTRACT FOR MAILING SERVICES (ALL DISTRICTS)(3 VOTES)

IT IS RECOMMENDED THAT YOUR BOARD:

- Approve and instruct the Chair to sign the attached Contract (Exhibit 1) with All Direct Mail Services, Incorporated (All Direct), to provide mailing services to the Treasurer and Tax Collector (TTC) intermittently and on an as-needed basis for a term of one (1) year commencing on June 1, 2005, or upon the date of Board approval, whichever is later, with the first year's compensation not to exceed \$275,000;
- Delegate authority to the Treasurer and Tax Collector to execute future amendments to extend the Contract for a maximum of four (4) one-year renewals and six (6) month-to-month extensions at the option of the TTC in accordance with the Term of the Contract, and to increase the annual Contract Sum by no more that 15% annually to accommodate any unanticipated increase in workload or special mailings;
- 3. Delegate authority to the Treasurer and Tax Collector to execute future amendments to modify the terms of the Statement of Work that do not materially alter the Contract, and/or to add and/or change certain terms and conditions in the Contract as required by the Board of Supervisors or Chief Administrative Officer provided County Counsel approval is obtained prior to execution of such amendments.

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PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The recommended Contract will provide mailing services to TTC to ensure that the approximately 2.3 million annual property tax bills are mailed by the statutory deadline. The TTC has utilized outside mailing firms since 1987 to handle several peak workload periods including the annual tax bill mailing, tax lien sale documents and notices, and various other departmental mailings on an as-needed basis. Mailing services include collating and assembly of inserts, stuffing and sealing of envelopes, and the application of appropriate postage.

Due to the statutory deadlines in mailing the required documents for pending tax lien sales as well as the annual tax bill, TTC utilizes a contractor to meet those deadlines as well as supplement mailing services TTC performs for other County departments on an as-needed basis.

The current contract for mailing services expires on May 31, 2005. The proposed Contract with All Direct will ensure the mailing service needs of the TTC are met without interruption.

Implementation of Strategic Plan Goals

The approval of this Contract is consistent with the County's Strategic Plan Goal of Organizational Effectiveness. The Contract provides for ongoing contractual mailing services, which supports mandated operations of the TTC.

FISCAL IMPACT/FINANCING

The maximum Contract amount for the first year is \$275,000. Funding is available in the Adopted Budget for FY 2004-05 and is included in the proposed Departmental budget for FY 2005-2006.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Since 1987, TTC has contracted with outside agencies to provide mailing services to ensure that statutory mailing requirements of the annual tax bill and pending tax lien sales are met. Through the proposed Contract, TTC will be able to continue to meet these legal deadlines.

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The recommended Contract with All Direct is for a term of one year with four (4) one-year and six (6) month-to-month extensions, for a maximum term of five (5) years and six (6) months. The Contractor is in compliance with all Board, Chief Administrative Office and County Counsel requirements.

The Contract expressly provides that the County has no obligation to pay for expenditures by All Direct that exceed the maximum Contract Sum. Further, All Direct will not be asked to perform services that exceed the Contract amount, scope of work, or Contract dates of the Contract. Additionally, the Contract contains performance standards, including liquidated damages for substandard and/or non-performance.

The attached Contract with All Direct has been reviewed and approved as to form by County Counsel.

CONTRACTING PROCESS

In accordance with the County's competitive bid process, a Request for Proposals (RFP) was prepared and released to one-hundred and thirty (130) prospective firms listed in Attachment I, obtained from TTC's internal records and research, and the Office of Affirmative Action Compliance Community Business Enterprise Database list of mailing services vendors. In addition, a notice of the RFP was also posted on the Los Angeles County Bid Website. The RFP solicited proposals from qualified mailing services firms for the provision of intermittent and as-needed mailing services. Proposals were received from five (5) firms in response to the RFP: Adwest Mailers, Inc., All Direct, Mail-Pac, Inc. (Mail-Pac), JSJ Printing Corporation - DBA Penn Litho & Fulfillment, and Service Mailers, Inc. The proposal submitted by Mail-Pac did not meet the RFP minimum requirements and was disqualified. The remaining four proposals were evaluated and rated by a committee according to their responsiveness to criteria included in the RFP.

The proposal submitted by All Direct ranked highest of the four proposals evaluated. It met all of the minimum RFP requirements and was complete, detailed, and responsive to the RFP. All Direct's rate for the annual tax bill was the lowest submitted. The proposal clearly demonstrated that All Direct has a good understanding of the scope of work to be performed and the complexity of TTC's service requirements. As required by TTC, the proposal submitted by All Direct provided a description of All Direct's qualifications, their proposed approach to provide services, and a quality control plan. All Direct has verifiable experience providing mailings in excess of three (3) million pieces per month. All Direct is also the current mailing services contractor for TTC.

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Minority, Women, Disadvantaged or Disabled Veteran Business Enterprise statistical information for All Direct and the three responsive proposers is included in Attachment II. All Direct is not a certified Small Business Enterprise (SBE)/Community Based Enterprise (CBE). The recommendation of All Direct is made without regard to race, creed or color. There are no provisions for Cost Of Living Adjustment (COLA) in the attached Contract. This is not a Proposition A Contract and therefore, is exempt from the Living Wage Program (County Code Chapter 2.201).

IMPACT ON CURRENT SERVICES

The current contract for mailing services expires on May 31, 2005. This Contract will enable TTC to continue to meet critical mailing deadlines such as those imposed by the Revenue and Taxation Code, including mailing over 2.3 million annual tax bills in a timely manner.

CONCLUSION

Instruct the Executive Officer/Clerk of the Board to return two (2) signed originals of the Contract and one (1) adopted Board letter to TTC.

Respectfully submitted,

MĄRK J. SALADINO

Treasurer and Tax Collector

MJS:jb MS Board Letter 2005 Attachments (2)

c: Chief Administrative Officer County Counsel

Executive Officer, Board of Supervisors

A Mailing Services

3128 Pacific Coast Highway Torrance, CA 90505

AAA Direct Mail

7741 Alabama Ave, Suite 1 Canoga Park, CA 91304

ACTION MARKETING, INC.

KIM BAKER 550 S. MELROSE STREET PLACENTIA, CA 92870

Advance Direct Mail Services

754 N. Maclay Avenue San Fernando, CA 91340

All American Mail & Parcel

3405 Glendale Blvd. Los Angeles, CA 90039

AMERICAN MAILING SERVICE

DICK TELKAMP 908 N. HOLLYWOOD WAY BURBANK, CA 91505

BOLDT MAILING SERVICE

TIM BOLDT 16103 MONTOYA STREET IRWINDALE, CA 91706

CAL COAST DATA ENTRY

DON CASTLE 11090 ARTESIA BLVD, UNIT D ARTESIA, CA 90703

City Business Service & Shipping

225 East 9th Street Los Angeles, CA 90015 A.B. Data LTD

LIZ HENRICKS 4057 North Wilson Drive Milwaukee, WI 53211

Aames Mailing Services

5068 W. Washington Blvd. Los Angeles, CA 90016

ACXIOM CORPORATION

KENN GARY 9171 OSO AVENUE CHATSWORTH, CA 91311

Adwest Mailers Inc.

FRANK GRIJALVA 13013 Saticoy St. North Hollywood, CA 91605

All Direct Mail Services

DAVID MERCY 7040 Lankershim Blvd. North Hollywood, CA 91605

BELL & HOWELL

HANS TAKEDA 1370 S. VALLEY VISTA #10 DIAMOND BAR, CA 91765

Business Mailing Center

7101 Case Ave. North Hollywood, CA 91605

CC3

TRACI BRADLEY 7300 FLORES STREET DOWNEY, CA 90242

CLERICORP

SHERRY BAILEY 6829 LANKERSHIM BLVD NORTH HOLLYWOOD, CA 91605 A-1 Textiles

Carol A. Moran P.O. Box 5259 Chatsworth, CA 91313

Abbey Mailing Service

5225 Wilshire Blvd., Suite 316 Los Angeles, CA 90036

ADVANCE BUSINESS GRAPHICS

ROSE MAHOUSKI 3810 WABASH DRIVE MIRA LOMA, CA 91752-1134

Aeronet Worldwide

Felipe Arjonilla P.O. Box 17239 Irving, CA 92623

AMERICAN MAIL CENTERS

ELODIA CAMALICH 1025 SOUTH LINWOOD AVE. SANTA ANA, CA 92705-4323

Bill's Services

1770 N. Highland Ave. #H Los Angeles, CA 90028

BUS-LET, INC DBA ADCRAFT BUSINESS MAIL

CHRISTY R. WARNER 6501 SO. AVALON BLVD. LOS ANGELES, CA 90003-1933

CCENTRIC

GERALD ABRAHAMIAN 360 WEST LEXINGTON DRIVE GLENDALE, CA 91203

COMMUNITY MAILERS & PRINTERS

DIANE SMITH

515 S. FAIRFAX AVE LOS ANGELES, CA 90036-3130

Corporate Presort

Christopher L. Hayes 1000 Del Norte Blvd. Oxnard, CA 93030

Delta Express

1308 Wilshire Blvd. Los Angeles, CA 90017

DIVERSIFIED INFORMATION TECHNO

LYNN BLADES 123 WYOMING AVENUE SCRANTON, PA 18503

DOLPHIN DATA, INC

AUDRE MARTINEZ-KELLER 4920 SANTA ANITA AVE EL MONTE, CA 91731

Executive Carrier Service

Brenda Davis 3982 S. Figueroa St., Suite 205 Los Angeles, CA 90037

Garai Mailing Services

21430 Strathem St., Unit K Canoga Park, CA 91304

IMPRESSIVE PRINTING

MARK SANDERS 1055 MELLOW LANE SIMI VALLEY, CA 93065

INTERNATIONAL PLASTIC CARDSING

CARLA REED 366 CORAL CIRCLE EL SEGUNDO, CA 90245-4631

KAYE-SMITH ENT.

VICKI LABARGE 7587 LAS POSITAS ROAD LIVERMORE, CA 94551

DATA MARKETING INC

ROBERT HEINRICH P.O. BOX 519 SANTA CLARA, CA 95052

Digital Media Source

Victor Gonzalez 7822 Florence Avenue, Suite 228 Downey, CA 90241

Diversified Mailing

1301 Burton St. Fullerton, CA 92631

Eagle Rock Mail Center

2272 Colorado Blvd. Los Angeles, CA 90041

Fairview Construction Company

David Stewart 1317 North La Brea Avenue Inglewood, CA 90302

GS&W SERVICES

MICHELLE PETTUS P.O. BOX 703 WALNUT, CA 91789

IN PRODUCTION

TONY TORRES 270 BRISTOL ST., SUITE 200 COSTA MESA, CA 92626

J&K ENTERPRISES

JEFF YRIARTE 3053 RANCHO VISTA BLVD PALMDALE, CA 93551

LASER PRINTERS & MAILING SERVICES, LLC

KATY MILWARD 6706 NE LOOP 410 SAN ANTONIO, TX 78219-4416

DATAPROSE BILLING SOLUTIONS

DAVE JOCHMAN 1451 N. RICE AVE, SUITE A OXNARD, CA 93030

Direct Mail Programs

5910 E. Washington Blvd. Los Angeles, CA 90040

Dolphin Data

4920 Santa Anita Avenue El Monte, CA 91731

Enterprise Courier DBA Kayin Inc.

Louis Green 26893 Bouquet Canyon Rd., Suite C #345 Santa Clarita CA 91350-2376

FYI SERVICES

LINDA WEST 1217 S. LELAND ST. SAN PEDRO, CA 90731-3917

Hooven Direct Mail

14527 S. San Pedro St. Gardena, CA 90248

INTEGRATED MANAGEMENT RESOURCE

DAVID RACOSKY 4550 FORBES BLVD, SUITE 130 LANHAM, MD 20706

Johnson Energy Company

Michael Johnson 1 Prestige Place, Suite 535 Miamisburg, OH 45342

Leepack Trading Corp

Jun Lee 824 S. Los Angeles St., #203 Los Angeles, CA 90014

LICHER DIRECT MAIL & PRINTING

WAYNE LICHER 980 SECO ST PASADENA, CA 91103

Mail Pac

James Ekas 8430 Tujunga Ave. Sun Valley, CA 91352

MAIL-PAC INC

BOB CHOMUK 8430 TUJUNGA AVE SUN VALLEY, CA 91352

MERCURY MAILING SYSTEMS INC

PAUL HOOD 8223 SANTA MONICA BLVD WEST HOLLYWOOD, CA 90046-5912

Meyer & Son Mailing Systems

3930 Whiteside Street Los Angeles, CA 90063

MILLER PRODUCTIONS INTERNATIONAL

LAWRENCE S. MILLER 1232 VILLAGE WAY, SUITE J SANT ANA, CA 92705-4746

ML Hall Mailing Service

13918 Valley Blvd. La Puente, CA 91746

Monterey Business Center

5904 Monterey Road Los Angeles, CA 90042

NATIONAL PAPERS

BRUCE SCHILLER 7870 DEERING AVE. CANOGA PARK, CA 91304

MADISON ADVISORS

KEMAL CARR 4001 MARTIN PKWY COLLEYVILLE, TX 76034-4935

Mail Service

1441 Huntington Drive South Pasadena, CA 91030

Master-Sort Inc

1831 S. Ritchey St. Santa Ana, CA 92705-4713

Mercury Mailing Systems Inc.

8223 Santa Monica Blvd West Hollywood, CA 90046

MILLENNIUM DIRECT INC.

NATHAN DYER 2840 S. RESERVOIR POMONA, CA 91766

Mini Mailers Inc.

5767 E. Washington Blvd. Los Angeles, CA 90040

MOBILE OFFICE ASSISTANTS

REBECCA FLORES 920-A WEST 17TH STREET SANTA ANA, CA 92706

Moore Business Forms

3100 Bristol Street, Suite 500 Costa Mesa, CA 92626-3051

NATIONWIDE ADVERTISING SVC

DEENIA GUY 15303 VENTURA BLVD #1050 SHERMAN OAKS, CA 91403

Mail Masters

20611 Beldshw Avenue Carson, CA 90746

Mailing Masters

4368 West 8th Street Los Angeles, CA 90005

MCRB FULFILLMENT

KENN GARY 20660 NORDOFF STREET CHATSWORTH, CA 91311

METRO FULFILLMENT, INC

RICK CORRAL 27540 AVE. MENTRY VALENCIA, CA 91355

MILLENNIUM FINANCIAL CORP

ALFONSO SOTO 471 W. LAMBERT ROAD, SUITE 103 BREA, CA 92821

MINI MAILERS, INC.

J. HECTOR VARGAS 5700 BANDINI BLVD COMMERCE, CA 90040

Monrovia Mailing Co.

900 S. Magnolia Ave., Suite D Monrovia, CA 91016

Name Inc.

16921 S. Western Ave. Gardena, CA 90247

NEOPOST

LELAND E. MC COY 790 E. Colorado Blvd., Suite 100 Pasadena, CA 91101

On-DA-Go Express Shuttle

Roslin Edwards 1946 W. 73rd St. Los Angeles, CA 90047

PAT DAVIS DESIGN GROUP

GEORGE DIMO 442 HOWE AVENUE SACRAMENTO, CA 95825-5507

PITNEY BOWES CORPORATION (GMS)

KEN MULHOLLAND 6300 WILSHIRE BLVD. LOS ANGELES, CA 90048

Preferred Packaging Inc. Damji and Premji

Sal Damji 11649 Pendleton Street Sun Valley, CA 91352

PROFESSIONAL STAFFING

KALA TAYLOR 950 FULTON AVE, SUITE 230 SACRAMENTO, CA 95825

PSI GROUP, INC

JOHN SZOZDA 10029 BRADLEY AVE PAÇOIMA, CA 91331-4463

Reliable Graphics, Inc.

Natalie Mares 15013 Califa Street Van Nuys, CA 91411-3170

S & G Diversified Products

Greg Green P.O. Box 1195 Chino Hills, CA 91709

SIERRA CREATIVE SYSTEMS, INC.

KENT MOON 7283 BELLAIRE AVE, UNIT 2 NORTH HOLLYWOOD, CA 92821

PAC PRO

APRIL JOHNSON 11301 W. OLYMPIC BLVD. WEST LOS ANGELES, CA 90064

PENN LITHOGRAPHICS

LYNDI ALONGI 16221 ARTHUR STREET CERRITOS, CA 90703

PITNEY BOWES DOCSENSE

ALAN G MORGAN 2200 WESTERN COURT, SUITE 100 LISLE, IL 60532

PRESORT PARTNERS, ANCORA

PETER BROWN 245 CARL KARCHER WAY ANAHEIM, CA 92801

PROFORMA SOLUTIONS

CONNIE K. HUNTER 17011 BEACH BLVD. #820 HUNTINGTON BEACH, CA 92647-5995

R.L. KLEIN & ASSOCIATES

ROBERT L. KLEIN 3939 ATLANTIC AVENUE, SUITE 100 LONG BEACH, CA 90807-3536

RELIZON

JOSE REYES 2929 E. IMPERIAL HWY, SUITE 250 BREA, CA 92821

SCOTT & COOPER STAFFING SOLUTI

CASSANDRA COOPER 6221 WILSHIRE BLVD. #407 LOS ANGELES, CA 90048

SOLUTIONS & MORE

MARTIN LAUREL 1062 E. CYPRESS AVE COVINA, CA 91724

Pacific Industrial Services, Inc.

Carmella Huger 3121 E. La Palma Ave., Unit Z Anaheim, CA 92806

Pitney Bowes

Beth Mulholland 6300 Wilshire Blvd. 8th Floor Los Angeles, CA 90048

Postalia Inc.

George Lostracco 3043 Foothill Blvd., #9 La Crescenta, CA 91214

Professional Mailing Services

2133 South Bundy Drive Los Angeles, CA 90064

PROSELLER, INC.

KAMY YADEGARAN 4924 BALBOA BLVD #397 ENCINO, CA 91436-3402

RDB Enterprises LLC

P.O. Box 5233 Kansas City, MO 64112

Rocky Lee Electric Co.

Uisuk Rocky Lee 7250 Bandini Blvd. #204 City of Commerce, CA 90040

Service Mailers, Inc.

JUDY STANLEY 3101 Exposition Place Los Angeles, CA 90018

South Bay Mailing Services

1205 Bow Avenue Torrance, CA 90501

SOUTHLAND MAILING CHUCK FAVELA 44 W. BELLEVUE DR. SUITE 1 PASADENA, CA 91105-2546

Star Mailing Service 3050 Rosslyn Street Los Angeles, CA 90065

Telesca Trucking Co. Maria Heinrich Telesca 2309 Torrance Blvd., #204 Torrance, CA 90501

TT Mailing Service 575 East Edna Place Covina, CA 91723

Valentine Direct Mail 7730 Jefferson St. Paramount, CA 90723

WEBTREND CHRIS HOFFIE 1311 SPECIALTY DRIVE VISTA, CA 92083-8521

XL LOGISTICS INC KYLE KELLER 7547 TELEGRAPH ROAD MONTEBELLO, CA 90640

24/7 Direct Mailing ServicesKathy Squires
7716 Kester Avenue
Van Nuys, CA 91405

SS ALLIANCE, INCSUPPORT SERVICES

RENEE 2708 45TH STREET HIGHLAND, IN 46322

SUNSET PRINTING COMPANY INC KIMBERLY LANFRE-MAY 16301 S. BROADWAY GARDENA, CA 90248

THE PROCESSORS
MARK PERONE
2396 BATEMAN AVE
DURATE, CA 91010-2396

United Presort Services 4920 S. Soto Street Vernon, CA 90058

VALLEY COURIERS, INC. C. SHAHRAM ALAMDARI 646 SAN FERNANDO RD. LOS ANGELES, CA 90065

WESTERN DIRECT, INC NAZ KEYNEJAD 11301 W. OLYMPIC BLVD. #5 LOS ANGELES, CA 90064

YESS ENTERPRISES YOLANDA STRONG P.O. BOX 18644 LOS ANGELES, CA 90018 Standard Register Co. 251 S. Lake Ave., #510 Pasadena, CA 91101-3003

Target Mailing Services, Inc. 1905 South Mountain Ave. Monrovia, CA 91016

TRANSAMERICAN MAILING & FULFILLMENT, INC.
BRANDI DAVIS
355 STATE PLACE
ESCONDIDO, CA 92029

USCB, INC ALBERT CADENA 125 S. VERMONT AVE LOS ANGELES, CA 90004-9990

VISTA HEALTH INFORMATION SRVCS LIONEL BAKER 17303 FALDA AVE

WHITTIER MAILING SERVICE RICH CASFORD 12435 MAR VISTA STREET WHITTIER, CA 90602

TORRANCE, CA 90504-6251

Zip Direct 8655 Tamarack Avenue Sun Valley, CA 91352

ORGANIZATIONAL INFORMATION

				γ .
	1	Service		Penn-Litho &
	All Direct Mail		Adwest	
TOTAL NUMBER OF	Services, Inc.	Mailers, Inc.	Mailers, Inc.	Fulfillment
TOTAL NUMBER OF				
EMPLOYEES/OWNERS/PARTNERS/ASSOCIATES	120	100	17	230
Black/African American				
Hispanic/Latin American			1	
Asian American				
Filipino American				
American Indian/Alaskan				L
All Others		2		13
Women (included in above)		1		10
MANAGERS	_		L	ļ <u>.</u>
Black/African American		1		3
Hispanic/Latin American	4	2	2	11
Asian American	_	1		
Filipino American				
American Indian/Alaskan				
All Others				20
Women (included in above)	0	3	1	14
STAFF				
Black/African American	111	1	14	30
Hispanic/Latin American	100	87		125
Asian American	3	1		
Filipino American				
American Indian/Alaskan				
All Others		4		27
Women (included in above)	54	45	9	75
TYPE OF BUSINESS STRUCTURE:				
CORP. = C; PARTNER = P; SOLE PROPRIETOR = S	l c l	_	С	С
TOTAL NUMBER OF OWNERS/PARTNERS, ETC.			1	N/A
PERCENT OF OWNERSHIP:			<u> </u>	N/A
Black/African American				
Hispanic/Latin American			100%	
Asian American			100%	
Filipino American				
American Indian/Alaskan			<u></u>	
All Others	100%	100%		
Women (included in above)	33%	50%		
	33 /6	30 /6		
CURRENT CERTIFICATION AS COMMUNITY BUSINESS				
ENTERPRISE (CBE) OWNED FIRM:				
State of California - Yes/No	NO	NO	NO	NO
City of Los Angeles - Yes/No	NO	NO	NO	NO
Federal Government - Yes/No	NO	NO	NO	NO

For Informational purposes only. On final analysis and consideration of award, vendor was selected without regard to race, creed or color.